

ANNUAL WATER QUALITY REPORT

WATER TESTING PERFORMED IN 2018



Presented By
City of Lakewood

Este informe contiene información muy importante sobre su agua potable. Tradúzcalo o hable con alguien que lo entienda bien.

Mahalaga ang impormasyong ito. Mangyaring ipasalin ito.

PWS ID#: 1910239

Our Mission Continues

At the City of Lakewood, we are once again pleased to present our annual water quality report covering all testing performed in 2018. Over the years, we have dedicated ourselves to producing drinking water that meets all state and federal standards. We continually strive to adopt new methods for delivering the best-quality drinking water and services to you. As new challenges to drinking water emerge, we remain vigilant in meeting the goals of source water protection, water conservation, and community education while continuing to serve the needs of all our water users.

Information on the Internet

The U.S. EPA (<https://www.epa.gov>) and the Centers for Disease Control and Prevention (www.cdc.gov) websites provide a substantial amount of information on many issues relating to water resources, water conservation, and public health. Also, the Division of Drinking Water has a website (<https://www.waterboards.ca.gov>) that provides complete and current information on water issues in California, including valuable information about our watershed.

Important Health Information

Some people may be more vulnerable to contaminants in drinking water than the general population. Immunocompromised persons such as persons with cancer undergoing chemotherapy, persons who have undergone organ transplants, people with HIV/AIDS or other immune system disorders, some elderly, and infants may be particularly at risk from infections. These people should seek advice about drinking water from their health care providers. The U.S. EPA/CDC (Centers for Disease Control and Prevention) guidelines on appropriate means to lessen the risk of infection by *Cryptosporidium* and other microbial contaminants are available from the Safe Drinking Water Information Helpline at (800) 426-4791 or <http://water.epa.gov/drink/> hotline.



New Smart Meters

In 2018 the City of Lakewood completed the upgrade of all our customer water meters to smart meters. The smart meters were purchased with funds from the water system's ongoing capital improvement budget, which makes upgrades to the Lakewood water system every year. Upgrades include new wells, pumps, and water mains. The city strives to operate and maintain its water system in an efficient and cost-effective way.

The smart meters provide benefits to all customers and help everyone to use water more wisely. Features include:

Leak Detection. You are now able to receive a text or email alert if we detect usage that may indicate you have a leak.

Control Your Water Usage. Using the customer portal, you can set a custom water consumption threshold and receive an alert via text or email when the system projects your current usage will exceed your configured threshold setting.

Efficiency Benchmarking. Find out how your water usage compares to similar accounts using highly customizable benchmarks for both residential and commercial accounts.

For questions, call customer service at (855) 785-4021 or visit www.lakewoodcity.org/UtilityBill to view your account online.

Table Talk

Get the most out of the Testing Results data table with this simple suggestion. In less than a minute, you will know all there is to know about your water:

For each substance listed, compare the value in the Average Amount Detected column against the value in the MCL (or AL, SMCL) column. If the Average Amount Detected value is smaller, your water meets the health and safety standards set for the substance.

Other Table Information Worth Noting

Verify that there were no violations of the state and/or federal standards in the Violation column. If there was a violation, you will see a detailed description of the event in this report.

If there is an ND or a less-than symbol (<), that means that the substance was not detected (i.e., below the detectable limits).

If there is sufficient evidence to indicate from where the substance originates, it will be listed under Typical Source.

Substances That Could Be in Water

The sources of drinking water (both tap water and bottled water) include rivers, lakes, streams, ponds, reservoirs, springs, and wells. As water travels over the surface of the land or through the ground, it dissolves naturally occurring minerals and, in some cases, radioactive material, and can pick up substances resulting from the presence of animals or from human activity.

In order to ensure that tap water is safe to drink, the U.S. Environmental Protection Agency (U.S. EPA) and the State Water Resources Control Board (State Board) prescribe regulations that limit the amount of certain contaminants in water provided by public water systems. The U.S. Food and Drug Administration regulations and California law also establish limits for contaminants in bottled water that provide the same protection for public health. Drinking water, including bottled water, may reasonably be expected to contain at least small amounts of some contaminants. The presence of contaminants does not necessarily indicate that water poses a health risk.

Contaminants that may be present in source water include:

Microbial Contaminants, such as viruses and bacteria, that may come from sewage treatment plants, septic systems, agricultural livestock operations, and wildlife;

Inorganic Contaminants, such as salts and metals, that can be naturally occurring or can result from urban stormwater runoff, industrial or domestic wastewater discharges, oil and gas production, mining, or farming;

Pesticides and Herbicides, that may come from a variety of sources such as agriculture, urban stormwater runoff, and residential uses;

Organic Chemical Contaminants, including synthetic and volatile organic chemicals, which are by-products of industrial processes and petroleum production, and which can also come from gas stations, urban stormwater runoff, agricultural applications, and septic systems;

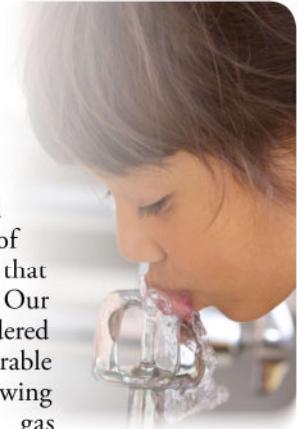
Radioactive Contaminants, that can be naturally occurring or can be the result of oil and gas production and mining activities.

More information about contaminants and potential health effects can be obtained by calling the U.S. EPA's Safe Drinking Water Information Helpline at (800) 426-4791.

Source Water Assessment

Assessments of the city's drinking water sources were completed in 2003 and 2006. These studies examined the potential vulnerability of each well to contaminants that could enter the water supply. Our groundwater supply is considered most vulnerable to the following activities: gas stations and repair shops, historic gas station locations, storage tanks, dry cleaners, and National Pollutant Discharge Elimination System/Waste Discharge Requirement permitted discharges. A copy of the complete assessment is available at the Lakewood City Clerk's Office at 5050 Clark Avenue. You may request a summary of the assessment by contacting the Lakewood Department of Water Resources at (562) 866-9771, extension 2700, during regular office hours.

We remain vigilant in delivering the best-quality drinking water



Community Participation

You are invited to participate in our City Council meetings to voice your concerns about your drinking water. We meet the second and fourth Tuesday of each month at 7:30 p.m. in the City Council Chambers at 5000 Clark Avenue, Lakewood.

QUESTIONS?

For more information about this report, or for any questions relating to your drinking water, please contact the Water Administration Manager at (562) 866-9771, extension 2700.

Water Purveyors in Lakewood



Where Does My Water Come From?

Your tap water comes from local, deep groundwater wells that supply our service area. The City of Lakewood is responsible for providing water services for residents and businesses west of the San Gabriel River. Golden State Water Company (GSWC), an investor-owned water utility, serves the area east of the river. For information on GSWC's water quality report, call (800) 999-4033.

Highlights of Lakewood's water system include:

- 100 percent groundwater produced from 10 deep groundwater wells
- Approximately 180 miles of water mains ranging from 4 to 27 inches in diameter
- Three water storage facilities holding approximately 13 million gallons
- A 2,500-gallon-per-minute water treatment facility
- A standby connection to Metropolitan Water District of Southern California imported supplies
- Four emergency interconnections with the City of Long Beach, GSWC, the City of Cerritos, and the City of Signal Hill
- More than 2.4 billion gallons of water provided annually to over 60,000 residents and commercial and institutional customers via more than 20,000 meter connections
- More than 6 percent of water supply is recycled water and used for irrigation at 41 sites.

Lead in Home Plumbing

If present, elevated levels of lead can cause serious health problems, especially for pregnant women and young children. Lead in drinking water is primarily from materials and components associated with service lines and home plumbing. The City of Lakewood is responsible for providing high-quality drinking water, but we cannot control the variety of materials used in plumbing components. When your water has been sitting for several hours, you can minimize the potential for lead exposure by flushing your tap for 30 seconds to 2 minutes before using water for drinking or cooking. (If you do so, you may wish to collect the flushed water and reuse it for another beneficial purpose, such as watering plants.) If you are concerned about lead in your water, you may wish to have your water tested. Information on lead in drinking water, testing methods, and steps you can take to minimize exposure is available from the Safe Drinking Water Information Helpline at (800) 426-4791 or at www.epa.gov/safewater/lead.



Test Results

Our water is monitored for many different kinds of substances on a very strict sampling schedule, and the water we deliver must meet specific health standards. Here, we only show those substances that were detected in our water. Remember that detecting a substance does not mean the water is unsafe to drink; our goal is to keep all detects below their respective maximum allowed levels. The state recommends monitoring for certain substances less than once per year because the concentrations of these substances do not change frequently. In these cases, the most recent sample data are included.

REGULATED SUBSTANCE WITH PRIMARY STANDARDS

SUBSTANCE (UNIT OF MEASURE)	MCL [MRDL]	PHG (MCLG) [MRDLG]	AVERAGE AMOUNT DETECTED	RANGE LOW-HIGH	VIOLATION	TYPICAL SOURCE
Arsenic ¹ (ppb)	10	0.004	6	3 – 8	No	Erosion of natural deposits; runoff from orchards; glass and electronics production wastes
Chlorine (ppm)	[4.0 (as Cl ₂)]	[4 (as Cl ₂)]	0.6	0.5 – 0.8	No	Drinking water disinfectant added for treatment
Fluoride (ppm)	2.0	1	0.3	0.2 – 0.4	No	Erosion of natural deposits; water additive that promotes strong teeth; discharge from fertilizer and aluminum factories
Haloacetic Acids (ppb)	60	NA	7.0	4.1 – 11	No	By-product of drinking water disinfection
Nitrate [as nitrogen] (ppm)	10	10	0.4	ND – 1.9	No	Runoff and leaching from fertilizer use; leaching from septic tanks and sewage; erosion of natural deposits
TTHMs [Total Trihalomethanes] (ppb)	80	NA	27	15 – 46	No	By-product of drinking water disinfection

Tap water samples were collected for lead and copper analyses from sample sites throughout the community

SUBSTANCE (UNIT OF MEASURE)	AL	PHG (MCLG)	AMOUNT DETECTED (90TH %ILE)	SITES ABOVE AL/TOTAL SITES	VIOLATION	TYPICAL SOURCE
Copper ² (ppm)	1.3	0.3	0.2	0/30	No	Internal corrosion of household water plumbing systems; erosion of natural deposits; leaching from wood preservatives
Lead ² (ppb)	15	0.2	ND	0/30	No	Internal corrosion of household water plumbing systems; discharges from industrial manufacturers; erosion of natural deposits

REGULATED SUBSTANCES WITH SECONDARY STANDARDS

SUBSTANCE (UNIT OF MEASURE)	SMCL	PHG (MCLG)	AVERAGE AMOUNT DETECTED	RANGE LOW-HIGH	VIOLATION	TYPICAL SOURCE
Chloride (ppm)	500	NS	20	7 – 46	No	Runoff/leaching from natural deposits; seawater influence
Specific Conductance (μS/cm)	1,600	NS	445	300 – 670	No	Substances that form ions when in water; seawater influence
Sulfate (ppm)	500	NS	38	12 – 90	No	Runoff/leaching from natural deposits; industrial wastes
Total Dissolved Solids (ppm)	1,000	NS	270	180 – 440	No	Runoff/leaching from natural deposits

UNREGULATED AND OTHER SUBSTANCES

SUBSTANCE (UNIT OF MEASURE)	AVERAGE AMOUNT DETECTED	RANGE LOW-HIGH	TYPICAL SOURCE
Calcium (ppm)	51	18 – 82	Abundant naturally occurring element
Hardness in Grains (grains/gal)	9.3	2.9 – 15	Naturally occurring calcium
Hardness (ppm)	158	50 – 256	Naturally occurring calcium
Magnesium (ppm)	7	1 – 14	Abundant naturally occurring element
pH, Laboratory (Units)	8.1	7.9 – 8.4	Hydrogen ion concentration
Potassium (ppm)	2.7	1.3 – 3.7	Runoff or leaching from natural deposits
Sodium (ppm)	31	24 – 49	Naturally occurring

¹ While your drinking water meets the federal and state standard for arsenic, it does contain low levels of arsenic. The arsenic standard balances the current understanding of arsenic's possible health effects against the costs of removing arsenic from drinking water. The US Environmental Protection Agency continues to research the health effects of low levels of arsenic, which is a mineral known to cause cancer in humans at high concentrations and is linked to other health effects such as skin damage and circulatory problems.

² On December 5, 2018, the State Water Resources Control Board issued a Notice of Violation for late reporting of testing results. During July 2018, we collected 30 lead and copper samples and the samples were tested in a timely manner by the contracting lab. However, the lab encountered some difficulty reporting the testing results to the new state electronic database, which caused the test data to be reported after the October 10, 2018 deadline. All testing results are in compliance with the lead and copper standards.

Definitions

90th %ile: The levels reported for lead and copper represent the 90th percentile of the total number of sites tested. The 90th percentile is equal to or greater than 90% of our lead and copper detections.

AL (Regulatory Action Level): The concentration of a contaminant which, if exceeded, triggers treatment or other requirements that a water system must follow.

µS/cm (microsiemens per centimeter): A unit expressing the amount of electrical conductivity of a solution.

grains/gal (grains per gallon): Grains of compound per gallon of water.

LRAA (Locational Running Annual Average): The average of sample analytical results for samples taken at a particular monitoring location during the previous four calendar quarters. Amount Detected values for TTHMs and HAAs are reported as the highest LRAAs.

MCL (Maximum Contaminant Level): The highest level of a contaminant that is allowed in drinking water. Primary MCLs are set as close to the PHGs (or MCLGs) as is economically and technologically feasible. Secondary MCLs (SMCLs) are set to protect the odor, taste and appearance of drinking water.

MCLG (Maximum Contaminant Level Goal): The level of a contaminant in drinking water below which there is no known or expected risk to health. MCLGs are set by the U.S. EPA.

MRDL (Maximum Residual Disinfectant Level): The highest level of a disinfectant allowed in drinking water. There is convincing evidence that addition of a disinfectant is necessary for control of microbial contaminants.

MRDLG (Maximum Residual Disinfectant Level Goal): The level of a drinking water disinfectant below which there is no known or expected risk to health. MRDLGs do not reflect the benefits of the use of disinfectants to control microbial contaminants.

NA: Not applicable

ND (Not detected): Indicates that the substance was not found by laboratory analysis.

NS: No standard

PDWS (Primary Drinking Water Standard): MCLs and MRDLs for contaminants that affect health along with their monitoring and reporting requirements, and water treatment requirements.

PHG (Public Health Goal): The level of a contaminant in drinking water below which there is no known or expected risk to health. PHGs are set by the California EPA.

ppb (parts per billion): One part substance per billion parts water (or micrograms per liter).

ppm (parts per million): One part substance per million parts water (or milligrams per liter).

SMCL (Secondary Maximum Contaminant Level): These standards are developed to protect aesthetic qualities of drinking water and are not health based.