

Vendor	Product	Purpose	Description of Data	Custodian	Data Collection	Data Updates
Tyler Technologies	Munis	GL	revenue and expenditure information	Admin Services	daily	daily
Tyler Technologies	Munis	Budget	City budget	Admin Services	daily	daily
Tyler Technologies	Munis	Purchasing	purchase orders	Admin Services	daily	daily
Tyler Technologies	Munis	Accounts Payable	Invoices, vendor information, vendor payments	Admin Services	daily	daily
Tyler Technologies	Munis	Cash Management	payment transactions, bank reconciliation	Admin Services	daily	daily
Tyler Technologies	Munis	Inventory Management	inventory stock and cost	Admin Services	daily	daily
Tyler Technologies	Munis	Business License	owner and license info for Lakewood Businesses	Admin Services	daily	daily
Tyler Technologies	Munis	HR/Payroll	employee information	Admin Services & HR	daily	daily
Neptune	Nsight	Water Meter Reading collection	Water meter readings, customer addresses	Water Department	daily	daily
Watersmart	Customer Utilities Portal	Customer portal for Utility Billing	copy of Utility Billing Customer information for Customer viewing	Admin Services	daily	daily
AUS	CIS Infinity	Utility billing	System of record for Utility Billing Customer Information	Admin Services	daily	daily
Paymentus	Paymentus	Online Payment Portal and IVR for processing utility customer payments	PCI compliant customer account information	Admin Services	daily	daily
Active Networks	Class	Recreation class registration and facilities reservations	participant contact information and class registration history	Recreation & Community Services	daily	daily
ESRI	Arc Info	GIS	geographic data	Community Development	daily	daily
L.A. County	Building Permits	Building Permits	building permits, inspection data, address and owner info	Community Development	daily	daily
OPRA	OPRA	Work Order Tracking	internal work orders for city facilities	Public Works	daily	daily
Laserfiche	Laserfiche	Document Management	public documents, municipal code	City Clerk	daily	daily
XC2 Software, LLC	XC2	Water backflow prevention testing and tracking	Test results of all backflow devices used some non residential water customers.	Water	annually	annually
BreaIT	RV Parking Permit	Online parking permit system for RVs and trailers	Address, license plate, RV/trailer info	Administration	Daily	Daily
OpenCities	Content Management System	City's main website	General City Information	Administration	Daily	Daily
GoGovApps	Lakewood Connect	Intake resident service requests via mobile app	Name, address, email address, issue, photograph, geo location	Administration	Daily	Daily
Microsoft	Access	Contact information database	Name, address, email address, phone number	Administration	Varies	Daily
SurveyMonkey	WuFoo	Online form builder and shopping cart	Name, email address, billing address, phone number, credit card info	Administration	Daily	Daily
Microsoft	Exchange	Email	City email	Admin Services	daily	daily
GoGov	GoGovApps	Resident complaint resolution	residential information, complaint history	Administration	daily	daily
T2 Systems	T2 Systems	parking citations processing	vehicle licenses, owner information, parking citation history	Admin Services	daily	daily
GoGov	GoGovApps	Building and zoning enforcement	code violations, resident info	Community Development	daily	daily
Neogov	Neogov	job application processing	job applicant information	Administration (HR)	daily	daily